



26874

PATENT TRADEMARK OFFICE

Substitute for Form PTO 1449

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

**Complete if Known**

Application No.	09/944,836
Filing Date	08-31-2001
First Named Inventor	Burgin, Daniel
Art Unit	2179
Examiner Name	Tran, Mylinh T.
Attorney Docket No.	1160215/0531072

Sheet	1	of	1
-------	---	----	---

**U.S. PATENT DOCUMENTS**

Examiner initials	Cite No.	DOCUMENT NUMBER Number-Kind code <sup>2</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US- None			

**FOREIGN PATENT DOCUMENTS**

Examiner initials	Cite No.	Foreign Patent Document Country Code <sup>3</sup> -Number <sup>4</sup> -Kind code <sup>5</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		None				

**OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS**

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T <sup>6</sup>
		None	

**CONVERGYS CROSS REFERENCE DOCUMENTS**

Examiner initials	Cite No.	
/M.T./	1	U.S. Application Serial No. 08/651,422 filed 05-22-1996; Cook (U.S. Patent 5,727,950)
/M.T./	2	U.S. Application Serial No. 09/042,528 filed 03-16-1998; Cook (U.S. Patent 6,201,948)

01/22/2008 CNGUYEN2 00000035 09944836

01 FC:1806

180.00 0P

EXAMINER SIGNATURE /Mylinh Tran/DATE CONSIDERED 08/01/2008

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup> Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.